Mission Statement

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

Strategic Initiatives/Support Highlights

Quality of Life

- Continued technology infrastructure support of the Public Safety Complex for telephone, audio/visual needs, and data connectivity.
- Continued to support the following systems for, and with, the Courts, Sheriff and law enforcement: Justice Information, Jail Management, Warrants, and the North Florida Pawn Network and continue the deployment of e-filings.
- Enhanced Library operations with 300 upgraded public access computers.

Governance

- Supported approximately 345 servers, 1,674 desktop and 425 laptop computers, 254 tablets, 231 printers, 442 smart phones, and 496 network devices. Also provided asset management of computer and peripheral equipment, and an on-site computer training facility.
- Provided the infrastructure and data content of the Tallahassee-Leon County Geographic Information System (GIS) program, which celebrated its 25th anniversary of supporting the Property Appraiser, the Sheriff's Office, and County and City offices such as the Utilities, Public Works, the Growth Management Departments, and Planning.

Contact Us

(850) 606-5500
www.LeonCountyFL.gov/MIS

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Provided essential public safety infrastructure and services which ensure the safety of the entire community including:
  - » Providing telecommunications, audio/visual, and network infrastructure, and a shared data center for the PSC. Adding digital signage for the tenant offices for enhanced communications.
  - » Enhancing the Emergency Information Portal.
  - » Participating in a justice community team to design and implement the Court's e-filing solution, and providing courtroom technology with web mapping support.

- Employed a team approach to provide the best service to citizens and visitors to our community:
  - » Expanded online services with Trailahassee.com, to include mapped recreational trails with access, parking and usage information provided through a GIS overlay.
  - » Developed the award winning Procurement Connect web portal with Purchasing for access to Leon County bids, RFPs, and other procurement information.
  - » Working with Administration, provided a visual mapping interface for the award winning Penny Sales Tax Education Outreach Program.
  - » Expanded and enhanced wireless data connectivity for most County offices.

- Exercised responsible stewardship of the community's resources:
  - » Continued integrating GIS with work order management.
  - » Expanded the County's enterprise phone system to include the Property Appraiser's Office and Court Administration, increasing number of extensions to 3190.
  - » Consolidated 37 copier contracts to a single vendor and condensed printer inventory and toner consumption with savings of $52,000 per year.

- Provided online services to maintain peak efficiency and accessibility:
  - » Developed, deployed and supported Leon County's website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County's GIS website.
  - » Provided televised/online Board meetings in partnership with Comcast.
  - » Expanded the Leon Information Channel on channel 16 to CenturyLink Prism customers. Programming includes recent commission meetings, various announcements and job listings.
  - » Enhanced the County's website with a mobile responsive site for smart devices.

Demonstrating Highest Standards of Public Service

Received the **2015 Digital Counties Survey Award** for technology use within the government highlighting operational efficiencies, transparency, and citizen engagement.

DIGITAL COUNTIES SURVEY

Did You Know

Nearly 2 million individuals visit the Leon County website each year.